

Dear Parents and Caregivers of all Middle School (Year 7 to 9) students new to Seaview High School in 2026,

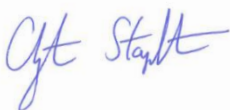
Seaview High School operates a BYOD (Bring Your Own Device) program for all students. All students in Years 7 to 9 are required to have an Apple iPad to support their learning, which must be “onboarded” prior to being used in the classroom. This process prepares the device for use at school, connects to our Wi-Fi, links with the schools SWiFT internet filter, JAMF Mobile Device Management and Self Service App.

For all Year 7 to 9 students new to Seaview in 2026:

- Student iPads will be enrolled into the JAMF system using our “onboarding” process (see “What is the Onboarding Process?” in the Frequently Asked Questions section at the end of this letter). *Information on how to book a timeslot for an onboarding session can be found at the end of this letter.*
- All students will be required to have either an Apple Pencil or Stylus pen that can be used with their iPad. We also strongly recommend a bluetooth or smart keyboard, but this is not mandatory. (see “Why does my child need a keyboard and pencil for their iPad?” in the FAQ’s).
- JAMF school controls will be enabled for all student iPad devices as soon as they arrive on school grounds. This will “lock down” the iPad to school settings. At 3:15pm each school day the iPad will be “unlocked” from the JAMF controls (see “Why does Seaview “Lock Down” the iPad during the school day?” in the FAQ’s).
- Parents will have access to the “JAMF Parent” app for use with their child’s device at home (see “What is the JAMF Parent App?” in the FAQ). A parent information night will be held early in the 2026 school year for parents interested in learning more about this feature and how to manage their child’s device at home. Watch out for further communication.
- All internet traffic passes through SWiFT, which provides online protection and security for all BYOD devices, filtering the students access to the internet for both safety and focus.
- During Week 1 of Term 1, all students in Year 7 will undergo intensive “Get to Know Your iPad” sessions with their teachers.

We have successfully utilized JAMF, SWiFT and the onboarding process for iPads at Seaview to improve both student academic outcomes and the classroom learning environment since 2024. However, we understand that this process may cause some uncertainty or concern for some families, and should you have any questions or concerns, please do not hesitate to contact our IT Department via email ([dl.0893.ictadmin@schools.sa.edu.au](mailto:dl.0893.ictadmin@schools.sa.edu.au)) or via the front office on 8377 8000. We will endeavor to respond to your query as quickly as possible.

Warm regards,



Bill Stapleton

Deputy Principal



Craig Duguid

Principal



## FREQUENTLY ASKED QUESTIONS

### ***What is a BYOD, and how is it different from a personal device?***

Both BYOD and personal devices are owned by the family of the student. However, “Bring Your Own” devices are designed to be used in a learning environment, and should be quarantined almost exclusively for school work. We recommend that BYOD iPads are treated as “Learning Devices” by students and their parents/caregivers. Personal apps (such as social media apps, games etc) should be installed on personal devices only (mobile phones or another tablet/iPad device), and the “Learning Device” only have school related apps and programs installed.

### ***What is the onboarding process?***

The onboarding process takes approx. 20-30 minutes. Families will be required to book a timeslot for the onboarding process during either the week of 15-17 December 2025, or 12-16 January 2026. *Information on how to book a timeslot for an onboarding session can be found at the end of this letter.*

During the onboarding process, please be aware that student iPads will be reset, and will also be signed out of “Find my iPad”. This is to ensure that the enrolment into JAMF goes as smoothly as possible. The serial number of the iPad will also be recorded to help link individual iPads to students. Security certificates will then be downloaded and installed on the device, and the student will be supported to name their iPad using the required school naming system. If you have purchased a **brand new** device, we recommend you **leave it in the box, and bring it in without having done any of the initial setup processes.**

### ***Why does the school need the serial number of the device?***

Every device brought to school for learning is enrolled as an individual device. This helps us locate the device if it is lost or identify the owner if it is handed in, and also allows us to enroll the device into a specific year level so that only apps that are relevant to your child appear in the self-service kiosk.

### ***What do I need to do to prepare for the onboarding process?***

Families are encouraged to back up any photos or documents on the iPad that they wish to keep. This can be to iCloud, but please be aware that access to iCloud is not possible whilst connected to our school network (for help with backing up the iPad, visit Apple’s [backup methods for iPad.](#)) You will also need to bring to the onboarding process the *Apple ID login details* if they have previously been used to set up the iPad.

Important: please do not try to reset or erase the iPad at home before coming to the onboarding session. If you do it incorrectly, you risk “bricking” your iPad, and our IT services will be unable to help with onboarding it for you.

### ***What happens if we do not attend the iPad onboarding session, or if my child starts after the start of the year?***

Our IT team will support your child to set up their iPad as soon as practical. However, this may impact on their ability to be involved in iPad training sessions with the rest of their year level during the first week (Year 7 students only). IT will be able to offer limited training and support for students who do not participate in the initial training sessions in Year 7.



### ***Why does Seaview “Lock Down” the iPad during the school day?***

iPads are amazing devices for increasing engagement and learning in the classroom, particularly at the middle school level. Unfortunately, they can also be distractors in the classroom (through access to games, social media or the ability to use the Message app) and hence, Seaview implements this management to be proactive with regards to helping students maintain their focus during lesson time. The management means:

- Strong support from the school IT department with regards to device software upgrades, managed app installation and the use of the iPad in the classroom.
- Greater consistency across devices in the classroom (ensures teachers can more effectively use all student devices during lessons)
- Greater control and support for parents with regards to the use of iPads outside of school time

### ***What happens if my child leaves school early, does their iPad stay “locked down” until 3:15pm?***

If you need to collect your child from Student Services during the day, you can request that their iPad is “unlocked” when you pick them up. Please note, these settings will not be in place on Public Holidays, Weekends or during School Holidays.

### ***Will my child’s device be “locked down” if they are home sick?***

Yes; however parents and caregivers can request that the device is temporarily removed from our system **for that day** so that it is no longer “locked down”. To request the one-day exemption, please contact Student Services (either via phone or Daymap message) **before** 9:30am on the day of the absence (you can request this at the same time as providing an absence reason). The iPad should then return to full functionality by 10am.

*Please note that due to the automated nature of this process, requests that are received after 9:30am will not be able to be processed.*

Please also note that you will only be able to request a short term exemption for one day. Should you require the iPad to be removed from the system for the following day, you will again need to request this through Student Services.

### ***We are planning a family holiday, or my child won’t be at school for a prolonged period of time. Can I request that the “lockdown” be removed for those days?***

If your child is going to be absent from school for a period of time exceeding 5 days (eg: family holiday, surgery etc), you can request a “Long Term iPad Exemption”. These forms are available (both hard copy and electronically) from Student Services. Please contact the team on 8377 8000 to request a form. Student iPad’s will be automatically added to, and then removed from, the JAMF exemption list based on the dates provided (there is no need to contact the school on the day).

### ***Can JAMF or Seaview see what is on my child’s device?***

No. The school cannot access any photos, videos, documents or any other information on the iPad device. The school can remove a student’s device from the network (and hence remove their access to the internet at school), but they cannot gain access to the iPad in any way.



***Can my child still sign into their Apple ID or use iCloud to back up photos?***

Absolutely! Once the initial device setup has been done on the setup day, students are still more than welcome to sign into their Apple ID and use it as normal. However please be aware that students will not be able to access iCloud whilst connected to our school network.

***Am I allowed to restore my iPad (after it has been enrolled in JAMF) using a backup?***

No. Once the device is enrolled in the JAMF mobile device manager, there will no longer be the option to restore the iPad from a backup. This is to ensure that the device still meets the requirements of the school.

***What happens if my child leaves Seaview, or if I buy them a new device?***

It is vitally important that if a device is no longer going to be used at school, that it is unenrolled from our system. If you require the device to be removed from our school program, please contact support via email: [dl.0893.ictadmin@schools.sa.edu.au](mailto:dl.0893.ictadmin@schools.sa.edu.au) to arrange a quick "offboarding" meeting (approx. 10 minutes). Any new devices will need to go through a new "onboarding" process in order to be able to be used at school.

***Why does my child need an Apple Pencil or stylus and Keyboard for their iPad?***

In order to unlock the full potential of many educational apps, an Apple Pencil or stylus is required. This is particularly the case for many apps that support Mathematics or The Arts. Keyboards allow students to type much faster, which is very useful when completing assignments (such as for English, HASS or Science) and for undertaking online testing (such as NAPLAN or PAT).

***What is the "JAMF Parent App"?***

JAMF Parent is an app that allows you to manage your child's device. It functions a bit like "Screen Time", but is a lot more user friendly! It is available for both Apple and Android devices, and is downloadable from the Apple or Play Stores. You can restrict and allow apps on the device, plus set down time and have control over the device functionality. If you would like further information about JAMF Parent and how it could benefit you and your child, you are encouraged to attend the information sessions that will be offered regularly at Seaview.

***What happens if the iPad is damaged, broken, lost or stolen?***

Seaview has a limited number of loan devices that students will be able to use while you either undertake repairs, or source a new iPad. If the device is beyond repair, lost or stolen then the original device will be removed from our system, and the new device will need to be connected to the JAMF mobile device manager system (just like the original device) via the "onboarding" process as detailed above.



## How do I Book an “Onboarding Session?”

There are two possible onboarding weeks where you can make a booking:

- Round 1 (December 2025): Monday 15 December to Wednesday 17 December
- Round 2 (January 2026): Monday 12 January to Friday 16 January

Please note the following:

- You only need to make 1 booking for you and your child
- The booking is for a 15 minute “slot”, but please allow up to 30 minutes to complete the entire process (including paperwork)
- The onboarding process will take place in the school’s Learning Hub (access via the main carpark in the middle of the school)
- **Bookings will open Wednesday 3 December from 9am.**

To make a booking, please visit <https://sobs.com.au/pt3/parent.php?schoolid=518> or scan the QR code on the right.



Then:

1. Enter a valid email address and click “Next”
2. Please select the security options you would like for the SOBS site (recommend “I don’t want to use a password here”)
3. Enter your details plus a valid mobile number (used in case we need to cancel or amend your booking) and click “Save”
4. Enter the details for your child and select their Year Level for 2025 (Year 7 )
5. Choose which round you would like to book in for.

Seaview High School - iPad Onboarding Session for 2026 (Round 1)

Seaview High School - iPad Onboarding Session for 2026 (Round 2)

6. Click on a slot to make a booking

Seaview High School - iPad Onboarding Session for 2026 (Round 1) - booking for Test Test

Click a time slot to book, click a booked time slot to delete

Monday 15-12-2025

09:00AM	5 seats available
09:15AM	5 seats available
09:30AM	5 seats available

Save

7. Click “Save” and you are done!

If you experience any difficulties with making a booking, please contact the Front Office on 8377 8000.

