



# IPAD INFORMATION BOOKLET





## Digital Learning with iPads

Research shows that students with routine access to a mobile device score higher in writing assessments, demonstrate better analytical skills, engage more in problem solving, collaborate more and have lower absenteeism and drop-out rates. The world surrounding today's students has changed with technology driving an intensely competitive economy unbounded by national borders or time zones. Digital learning programs with access to educational software and digital authoring tools are a critical component of preparing students for the future.

Current research suggests the creativity and interactivity afforded through the use of the iPad is ideally suited to Middle School students. Consequently, Seaview has adopted a digital learning program which utilises iPads for Middle School (Years 7 to 9), and laptops for Senior School (Years 10 to 12). Teachers at Seaview are committed to constantly updating their skills in the use of electronic devices in the classroom to maximise learning outcomes and provide differentiation for students.

The content of this information pack is designed to assist students and families to become familiar with the iPad and how to manage and care for this learning tool.

The Seaview High School ICT, Mobile Device and BYOD User Agreement is available on the school website ([www.seaviewhs.sa.edu.au](http://www.seaviewhs.sa.edu.au)). This document makes reference to the Digital Learning Policy (also available on the website).

It is a Department for Education requirement that all students and parents/caregivers sign the agreement before the student is permitted access to learning technologies on site. Once signed and returned to the school, the document is added to the students' school records. This agreement remains valid for the duration of their enrolment at Seaview High School, or until it is reviewed or revoked by the school.

I extend my best wishes to families on your digital learning journey.

*Craig Duguid*

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PRINCIPAL

## iPad Dos

### **CHARGE AND SYNC YOUR IPAD OVERNIGHT**

We want you to get the most out of your iPad while at school. Therefore, you need to make sure that you have a full battery when you arrive in the morning. Remember to do a complete sync to your home computer regularly or backup to iCloud. This way, you will ensure you have an up-to-date backup of your iPad in the unlikely event that you will need to restore.

### **PROTECT YOUR IPAD WITH A PASSCODE AND/OR FINGERPRINT ID**

Never share your code with other students, and make sure you always lock your iPad when you are not using it.

### **PROTECT YOUR IPAD WITH A COVER AND SCREEN PROTECTOR**

Be sure to keep your iPad safe at all times. A screen protector and cover (available online or at Big W/Kmart etc or our portal) are vital to prolong the life of your iPad.

### **USE YOUR IPAD IN ACCORDANCE WITH THE DIGITAL LEARNING POLICY AND ICT, MOBILE DEVICE AND BYOD USER AGREEMENT**

Electronic copies can be accessed via the Seaview High School website.

## iPad Don'ts

### **LEAVE YOUR IPAD UNATTENDED**

Make sure your iPad is secured in your locked locker when not in use to avoid theft.

### **PUT YOUR IPAD IN A HUMID ENVIRONMENT**

Do not use your iPad to listen to music while in the shower. Treat it as you would any other electrical device. iPads do not like extreme heat or cold temperatures.

### **PLACE YOUR IPAD IN BETWEEN OTHER BOOKS**

Your iPad is a fragile device. Placing it in between heavy books and folders may cause damage to the screen.

### **PLACE YOUR IPAD INSECURELY ON TOP OF A PILE OF OTHER THINGS**

Your iPad is valuable. Placing it on top of a pile you are carrying is insecure. If you have doubt ... go without! Make two trips.

### **TRY TO USE YOUR IPAD BEFORE SCHOOL, AT RECESS OR LUNCHTIME**

State government policy states that devices must be off and away at break times, so leave your iPad in your locked locker until class time.

## Minimum Requirements

Seaview recommends the following with regards to iPads:

- The iPad is, where possible, only used for school related work (eg: not a personal device with games and social media apps installed)
- Currently able to run iPad OS26 or later
- Wi-Fi only iPads (not sim card capable)
- iPad Mini or iPad Pro - are NOT suitable
- 128GB storage (students will have access to OneDrive in addition)
- All students must purchase an Apple Pencil (or similar stylus) for use at school. Bluetooth keyboards are also recommended (although not compulsory).

To check which iPad you have, therefore its capacity to run iPad OS26, please go to the following site and enter the Serial Number. <https://checkcoverage.apple.com/au/en/>

## Required Apps

The school will provide all required apps to students at no cost via our 'self-service' app either at the beginning of the school year, or as they become available.

## Mobile Device Management (MDM) System

Seaview employs an MDM solution that allows us to manage multiple iPads quickly and easily from a central location. All new students to the school will be required to have their iPad "onboarded" in order to be able to connect to our school network.

This management of devices allows Seaview to:

- Find the iPad if it has been lost or stolen (providing it is currently connected to our school network)
- Provide quick and free access to any Apps required for learning via the self-service kiosk (which is automatically installed during the onboarding process)
- Block access to certain apps and features (such as social media, gaming and instant messaging) during school hours to allow students to remain focussed during their learning time.

It does not allow us to do the following:

- Record the movements of students
- View anything that is contained within Apps (i.e. Photos, emails etc.)
- Delete Applications that have been installed via the App store
- Activate the camera or microphone
- Access credit card details.

# Frequently Asked Questions

## Onboarding Process

### **What is a BYOD, and how is it different from a personal device?**

Both BYOD and personal devices are owned by the family of the student. However, “Bring Your Own” devices are designed to be used in a learning environment, and should be quarantined almost exclusively for school work. We recommend that BYOD iPads are treated as “Learning Devices” by students and their parents/caregivers. Personal apps (such as social media apps, games etc) should be installed on personal devices only (mobile phones or another tablet/iPad device), and the “Learning Device” only have school related apps and programs installed.

### **What is the onboarding process?**

The onboarding process takes approx. 20-30 minutes. Families will be required to book a timeslot for the onboarding process prior to their child starting at Seaview.

During the onboarding process, please be aware that student iPads will be reset, and will also be signed out of “Find my iPad”. This is to ensure that the enrolment into JAMF goes as smoothly as possible. The serial number of the iPad will also be recorded to help link individual iPads to students. Security certificates will then be downloaded and installed on the device, and the student will be supported to name their iPad using the required school naming system.

### **Why does the school need the serial number of the device?**

Every device brought to school for learning is enrolled as an individual device. This helps us locate the device if it is lost or identify the owner if it is handed in, and also allows us to enroll the device into a specific year level so that only apps that are relevant to your child appear in the self-service kiosk.

### **What do I need to do to prepare for the onboarding process?**

Families are encouraged to back up any photos or documents on the iPad that they wish to keep. This can be to iCloud, but please be aware that access to iCloud is not possible whilst connected to our school network (for help with backing up the iPad, visit Apple’s [backup methods for iPad](#).) You will also need to bring to the onboarding process the Apple ID login details if they have previously been used to set up the iPad. Important: please do not try to reset or erase the iPad at home before coming to the onboarding session. If you do it incorrectly, you risk “bricking” your iPad, and our IT services will be unable to help with onboarding it for you.

If you have purchased a brand new device, we recommend you leave it in the box, and bring it in without having done any of the initial setup processes.

### **What happens if we do not attend the iPad onboarding session?**

Our IT team will support your child to set up their iPad during the first week of school in Term 1. However, this will impact on their ability to be involved in iPad training sessions with the rest of their year level during the first week. It is highly recommended that parents and students make attending the onboarding session a priority.

### **What happens if my child leaves Seaview, or if I buy them a new device?**

It is vitally important that if a device is no longer going to be used at school, that it is unenrolled from our system. If you require the device to be removed from our school program, please contact support via email: [dl.0893.ictadmin@schools.sa.edu.au](mailto:dl.0893.ictadmin@schools.sa.edu.au) to arrange a quick “offboarding” meeting (approx. 10 minutes). Any new devices will need to go through a new “onboarding” process in order to be able to be used at school.

### **What happens if my child is absent, if we are going on a family holiday, or leaves school early; does their iPad stay “locked down” until the end of the school day?**

If parents wish for the iPad to be available when their child is not at school, they should contact Student Services on 8377 8000 to request an “iPad Exemption”. The device will be temporarily removed from our MDM system, and then reinstated upon their return to school. There is no need to repeat the onboarding process.

Please note, the “lockdown” settings will not be in place on Public Holidays, Weekends or during School Holidays.

### **Everyday iPad Use**

Will my son/daughter still need to access a computer at home?

No. Our Middle School curriculum is tailored for iPad users. For any subjects that require additional specialty software, students will be provided with access to this at school.

### **How will students connect to the Internet at school?**

Once an iPad has been onboarded (see previous section), they will automatically connect to our school network. This will allow students to access the internet via normal web browsers (Safari, Chrome etc).

All internet traffic is filtered through SWIFT, which prevents access to inappropriate material and protects users from malicious or harmful software.

Please note however, the school has no control over a student’s internet access at home. Parents are encouraged to explore their own internet filtering systems (such as NetNanny or Bark) for use at home.

### **Will the school back up the iPad and its data?**

No. Data on the iPad exists either in the application that created it or in cloud-based storage facilities. Data in the cloud is backed up by the cloud server.

All students will be provided with 1TB of OneDrive storage that they access via their DfE EdPass account. This can be used to back up all work in Microsoft Office applications and is available at no cost to all Department for Education students.

### **Who owns the iPads?**

The iPad belongs to you (the family). The school will never make any changes to your device without your express written consent. However, all students must abide by the user agreement whilst using their device at school.

### **Who is responsible for loss or damage to the iPad?**

The school accepts no responsibility for any damage to the family owned device. All families are encouraged to contact their Home and Contents insurer, and add the iPad to their policy.

Please note: A broken glass screen is a safety hazard and must be repaired before being brought to school. iPads with broken glass will not be allowed on site if deemed to be dangerous to students or staff.

### **Can the iPad be used with a printer?**

Yes, printing is available at school from the iPad.

### **Is my child allowed to install other Apps or use their own Apple ID?**

Absolutely! Once a device has been onboarded, students are still more than welcome to sign into their Apple ID and download apps. However please be aware that students will not be able to access iCloud whilst connected to our school network, and that not all apps will be accessible whilst connected to our school network.

### **Why does my child need an Apple Pencil or stylus and Keyboard for their iPad?”?**

In order to unlock the full potential of many educational apps, an Apple Pencil or stylus is required. This is particularly the case for many apps that support Mathematics or The Arts. Keyboards allow students to type much faster, which is very useful when completing assignments (such as for English, HASS or Science) and for undertaking online testing (such as NAPLAN or PAT).

### **What happens if the iPad is broken, lost or stolen?**

If the device is beyond repair, lost or stolen then the original device will be removed from our system, and any new device will need to be connected to the mobile device management system (just like the original device) via the “onboarding” process as detailed above.

### **How can I find out more about the iPad and its use?**

The Apple website is your first port of call [www.Apple.com/ipad/](http://www.Apple.com/ipad/)

## Support options

### Apple

Contact Apple on 1300 968 979 and ask whatever question you may have about your device. They will be most supportive on most issues.

Apple support is available for a period of 3 months from the date of purchase and from 8:30am to 8:30pm Sydney time. You will need to have your iPad with you when you call. Apple will ask for specific identification that will be found on the iPad.

Newly purchased Apple iPads have a 12-month warranty. Parents are encouraged to purchase the extended support option if possible.

### Call the school

You can contact us on 08 8377 8000, during school hours.

Ask for the IT Department, and explain that you are part of the iPad Program. We will endeavour to assist over the phone where possible, or request the device be brought in. The load on the IT department varies day-by-day, however, we will make every effort to answer your questions.

### Email the School

[dl.0893.ictadmin@schools.sa.edu.au](mailto:dl.0893.ictadmin@schools.sa.edu.au)

IT staff will respond to your questions as quickly as possible.

### Walk in

For simple questions, students and parents are able to walk in to the IT Department where help is available. The IT Office is open from 8:30am to 3:00pm every day. If you require a lengthy help session, please contact us first to make an appointment.



Seaview High School  
78-124 Seacombe Road  
Seacombe Heights SA 5047  
08 8399 8000